

## FAQ – Examination (Mock Test)

1. Students were not able to login, there was some error (if already registered see steps [STEP for Exam](#))
2. Students were not able to login, there was some error (if Not registered see steps [STEP for New Registration](#))
3. Not able to download the question paper - (please check your internet speed or wait for some time)
4. Timeout error occurs most of the times paper - (please check your internet speed or wait for some time)
5. It is taking 10-15 minutes to open the site - (please check your internet speed or wait for some time)
6. It is taking too long for log in - (please check your internet speed or wait for some time)
7. Subjects are not there – (please download question paper of any Sample Subject it is a mock test, not actual exam)
8. After submission of the paper we did not receive any kind of confirmation mail or text (you will not get any mail or text, it means all is well)
9. And we have to upload four PDFs, for each answer. And limit is of 5 mb each only - (5 MB is for one question you can upload 4 file each of 5 MB, it is more enough for utmost 10-15 pic, or may use Adobe Scanner, Document Scanner other easily available on Google Play Store)
10. Many students could not download Question paper - (please check your internet speed or wait for some time)
11. As mention earlier students can appear in all sessions and select any paper, which is indicative, of choice. - (This is procedural mock test to understand ICT related activities.)
12. If Sec papers have only practical or project components without theory component, in this case.  
(The practical examination and dissertation are already conducted so there will be no examination as per examination scheme)
13. Any paper which he has filled for improvement / ER - for final year only – (Must attempt through exam portal)
14. Please contact to Mr. Ankur at following number 7678534844
  - a. When register and every time it kept on showing that the details are incorrect and not in the record.
  - b. Invalid e-mail id / Phone Number
  - c. Subject is not found
  - d. Even though the internet access is good, it is showing bad gateway or page not found  
(Make snap-shot and send via Whatsup to above phone number)
  - e. Students not getting OTP. phone No's. given are correct. Waiting  
(Double check your registered email id and phone number, still not received contact to above number)
  - f. For ex-students of 1st year and 2nd year, OTP is not generated. No information found  
(if any ex-students still have a problem please contact to above phone number)
  - g. Few students have been issued fresh admit card after making correction required for examination.  
(They should use the fresh credential for exam portal if still problem occurred contact to above phone number)

**Note :** The purpose of the mock test is to become aware with procedures of examinations to be conducted remotely. Accordingly, students may be advised, Guidelines as issued by examination branch related with examinations / mock test may also be consulted.